**WORCESTER COUNTY SHERIFF’S OFFICE**

**INVITIATION TO BID**

**WCSO-2020-0015**

**COMMUNITY CORRECTIONS SOFTWARE BID**

WCSO seeks software to manage our agency's requirements to implement and operationalize best practices, to enable high levels of customization of our agency's configurable workflows, documents, and terminology, and to simplify and enhance client communication. We need a community corrections software, as per specifications, which delivers a comprehensive and robust platform which we can use to manage our processes, reinforce our standards for continuous quality improvement and audits, and use our data to make better decisions.

Sealed bids, as per specifications, will be received in the Finance Department at the Worcester Sheriff’s Office, 5 Paul X. Tivnan Drive, West Boylston, MA 01583, until 10:00am local time on Wednesday September 18, 2019 and at that time publicly opened and read. Bid packet with specifications may be obtained at the above address, Monday through Friday, between 7:30am and 3:30pm; please call (508)854-1954 or email request to [tsullivan@sdw.state.ma.us](mailto:tsullivan@sdw.state.ma.us) The Worcester Sheriff’s Office reserves the right to reject any and all bids.

September 2, 9